



RESTORE Intensive Family Services accepts referrals from the Child and Family Support System (CFSS) Pathways Service.

CFSS Pathway Services approved referral organisations for Intensive Family Services and Safer Family Services are:

- Department for Child Protection (DCP)
- Department for Education (DE)
- Some specific health partners
- Multi Agency Protection Services (MAPS)

While referrals are not made directly, enquiries about RESTORE Intensive Family Services can be made to the Program Manager or Senior Practitioner by calling our North or South teams.



FAMILIES, CHILDREN AND YOUNG PEOPLE CARER SUPPORT, DISABILITY, AND AGED CARE DOMESTIC VIOLENCE AND HOMELESSNESS EDUCATION, TRAINING, HEALTH AND WELLBEING

RESTORE Intensive Family Services

RESTORE North Team (08) 8412 9500

RESTORE South Team (08) 8303 6600

RESTORE Mount Gambier Team (08) 8303 6630

centacare.org.au







A Child Safe Organisation
Centacare has an ongoing commitment to building and maintaining a Child Safe Organisation.



Centacare welcomes people who are intersex, gender diverse and of all sexualities.

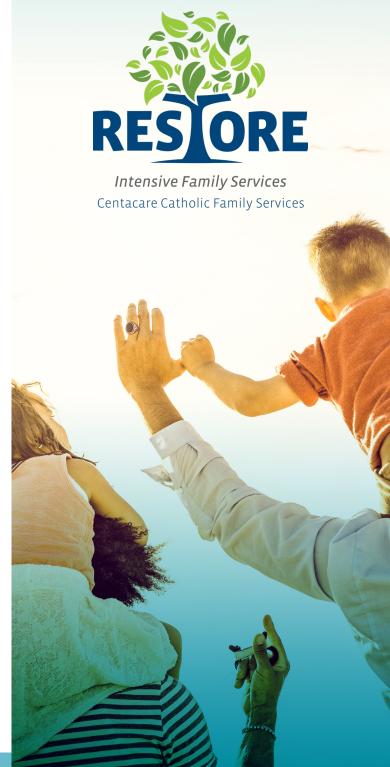


Statement regarding the traditional owners of the land





Centacare is nationally accredited against the Quality Improvement Council (QIC), Australian Health and Community Services Standards.







RESTORE Intensive Family Services delivers traumainformed, culturally responsive and child-focused interventions to families with children.

Under RESTORE, families receive intensive minimum six-month in-home and community-based support to address child safety concerns and ensure children and families are strong and connected.

RESTORE provides collaborative case management utilising a multi-disciplinary wraparound support approach.

We hear the family's lived experience and involve them in all aspects of planning.

The service privileges the voices of Aboriginal families to empower self-determination and promote the importance of culture.

RESTORE aims to keep children safe by partnering with families; assessing risk and protective capacities; establishing safety; increasing parenting capacity; strengthening family functioning; strengthening culture, family connections, and community and informal supports.

Key outcomes

- Increased family preservation, in keeping families together
- · Improved family safety and wellbeing
- Increased capability to achieve potential
- Enhanced access to community supports
- · Enhanced connection to culture.

Who do we support?

Centacare's RESTORE Intensive Family Services supports families with children (unborn to 18 years). Priority service provision is given to:

- Young parents (aged under 25 years)
- Adolescents with complex trauma histories
- Aboriginal families with multiple and complex needs
- Families of infants at high risk.

How we support families?

Depending on individual needs, families may be supported by a:

- Case Manager
- Clinical Nurse
- · Financial Counsellor/Advocate
- · Dads & Fatherhood Worker
- Aboriginal Engagement Worker
- · Senior Practitioner.

We provide:

- Assessment
- Safety planning
- Practical in-home supports
- · Collaborative case management
- Referral
- Advocacy
- · Case conferencing
- Facilitated family meetings
- Parenting skill development
- Therapeutic casework
- Group work.

Where does the service operate?

North Team: Barossa, Gawler, Playford, Salisbury, Tea Tree Gully, and Campbelltown local government areas.

South Team: Marion, Onkaparinga and Mount Barker local government areas.

Mount Gambier Team: Mount Gambier and Wattle Range local government areas.