

Whyalla Regional Domestic Violence Service

The service is a DCSI accredited Specialist Homelessness Service and Preferred Support Provider for a range of specialised programs designed to assist women and their children who have, or are experiencing domestic or Aboriginal family violence. These programs include:

- *Crisis Housing Program*
- *Transitional Housing Program*



DISABILITY | FAMILIES, YOUTH AND CHILDREN
EMPLOYMENT, EDUCATION AND TRAINING
HEALTH AND WELLBEING | HOMELESSNESS

Whyalla Regional Domestic Violence Service

5 Colebrook Street Whyalla Stuart SA 5608
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whreferrals@centacare.org.au
www.centacare.org.au



A Child Safe Organisation

Centacare has an ongoing commitment to building and maintaining a Child Safe Organisation.



Statement regarding the traditional owners of the land.

For thousands of years Aboriginal people have walked on this land, in their country. Their relationship with the land is at the centre of their lives. We acknowledge the Aboriginal people and their stewardship and spiritual connection with their lands.



Quality Assurance

Centacare is a nationally accredited organisation assessed against the Quality Improvement Council (QIC) Australian Health & Community Services Core Standards and the Community Services Standards.



Centacare

Domestic Violence and
Homelessness Service

Whyalla Regional Domestic Violence Service

The Services

We deliver a range of services to women and their children who have, or are experiencing or escaping domestic or Aboriginal family violence.

- Confidential intake
- Safety, Risk and Needs Assessment
- Safety Planning
- Referral to specialised housing programs with case management support
- Referral to other housing options
- Referral to other specialist services
- Advocacy
- Information
- Advice

Location

Whyalla Regional Domestic Violence Service is located at 5 Colebrook Street Whyalla Stuart.

- The service operates 9am to 5pm Monday to Friday (except for Public Holidays).
- For assistance outside of these hours please contact the Domestic and Aboriginal Family Violence Gateway on 1800 800 098 (Free call 24hr 7 day per week).
- Immediate assistance contact Police 131 444 or 000.

Eligibility

All women, either alone or with accompanying children who are experiencing or escaping domestic or Aboriginal family violence.

Cost

There is no fee for service, however, payment of rent is required for the Crisis Housing Program and Transitional Housing Program.

Referral

Referrals are accepted from:

- Individuals
- Families
- SAPOL
- Community based organisations
- Other Specialist Homelessness Services