



FAMILIES, CHILDREN AND YOUNG PEOPLE
 CARER SUPPORT, DISABILITY, AND AGED CARE
 DOMESTIC VIOLENCE AND HOMELESSNESS
 EDUCATION, TRAINING, HEALTH AND WELLBEING

Whyalla Regional Domestic Violence Service

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 www.centacare.org.au

A partner with the Domestic and Family Violence Safety Alliance



Women's Safety Services SA



Government of South Australia



A Child Safe Organisation
 Centacare has an ongoing commitment to building and maintaining a Child Safe Organisation.



Centacare welcomes people who are intersex, gender diverse and of all sexualities.



Statement regarding the traditional owners of the land
 For thousands of years Aboriginal people have walked on this land, in their country. Their relationship with the land is at the centre of their lives. We acknowledge the Aboriginal people and their stewardship and spiritual connection with their lands.



Centacare is nationally accredited against the Quality Improvement Council (QIC), Australian Health and Community Services Standards.



Whyalla Regional Domestic Violence Service



OUR SERVICE

The Whyalla Regional Domestic Violence Service provides access to crisis and transitional accommodation with individualised in-centre and outreach case management support for persons referred or self-presenting, who are escaping or are experiencing Domestic and/or Aboriginal family violence.

We provide a range of services:

- Confidential intake.
- Safety, risk and needs assessment.
- Safety Planning.
- Referral to specialised housing programs with client-centered, trauma-informed case management support.
- Referral to other housing providers or other specialised services.
- Information, advocacy and advice.

ELIGIBILITY

All persons, either alone or with accompanying children who are escaping or experiencing domestic or Aboriginal family violence.

REFERRALS

Referrals are accepted via phone or presentation to office from individuals, families and other service providers.

The service operates 9am to 5pm, Monday to Friday (except for Public Holidays).

For assistance outside of business hours, please contact Domestic Violence Crisis Line on 1800 800 098 (Free call 24hr 7 day per week).

For immediate assistance, please contact the Police on 131 444 or 000.