



FAMILIES, CHILDREN AND YOUNG PEOPLE  
CARER SUPPORT, DISABILITY, AND AGED CARE  
DOMESTIC VIOLENCE AND HOMELESSNESS  
EDUCATION, TRAINING, HEALTH AND WELLBEING

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Whyalla Homelessness Service  
5 Colebrook Street, Whyalla Stuart SA 5608  
08 8215 6370  
**[whreferrals@centacare.org.au](mailto:whreferrals@centacare.org.au)**  
**[www.centacare.org.au](http://www.centacare.org.au)**

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A partner with Country North Homelessness Alliance



SA Housing Authority



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A Child Safe Organisation  
Centacare has an ongoing commitment to building  
and maintaining a Child Safe Organisation.

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Centacare welcomes people who are intersex,  
gender diverse and of all sexualities.

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#### Statement regarding the traditional owners of the land

For thousands of years Aboriginal people have walked  
on this land, in their country. Their relationship with the  
land is at the centre of their lives. We acknowledge the  
Aboriginal people and their stewardship and spiritual  
connection with their lands.

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Centacare is nationally accredited  
against the Quality Improvement  
Council (QIC), Australian Health and  
Community Services Standards.



## WHYALLA HOMELESSNESS SERVICE



## Whyalla Homelessness Service

The Whyalla Homelessness Service provides access to crisis, supportive, and transitional accommodation with individualised in-centre and outreach case management support for persons referred or self-presenting, who are experiencing or are at risk of homelessness.

### Services

We provide a range of services to independent persons aged 15 and over who are homeless or at risk of homelessness.

- Confidential intake
- Risk and needs assessment
- Referral to specialised housing programs
- Client centered, trauma informed case management
- Referral to housing providers / options
- Advocacy
- Information and referral to other required services
- Advice

### Eligibility

This service is available to all people aged 15 years and over who are experiencing or at risk of homelessness.

### Cost

There is no fee for service, however, payment of rent is required for the Crisis Housing Program, Transitional Housing Program and Supportive Housing Program.

### Referrals

- Referrals are accepted via phone or presentation to office from individuals, families and other service providers
- The service operates 9am to 5pm Monday to Friday (except for Public Holidays).
- For out of hours assistance please contact Homelessness Connect on 1800 003 308 (Free call 24hr 7 day per week).