

## Family Dispute Resolution (Mediation) Service

# Referrals and Support

### LEGAL ASSISTANCE

Organisation	Telephone	Website	Location
Legal Services Commission	Legal help line: 1300 366 424 Telephone: 8111 5555	<a href="http://www.lsc.sa.gov.au">www.lsc.sa.gov.au</a>	159 Gawler Place, Adelaide
Women's Legal Service (SA)	Advice line: 8221 5553 Telephone: 8231 8929	<a href="http://www.wlsa.org.au">www.wlsa.org.au</a>	Level 7/45 Grenfell Street, Adelaide
Aboriginal Legal Rights Movement	1800 643 222	<a href="http://www.alrm.org.au">www.alrm.org.au</a>	321-325 King William Street, Adelaide
WestSide Community Lawyers	8340 9009	<a href="http://www.westsidelawyers.net">www.westsidelawyers.net</a>	212 Port Road, Hindmarsh
Northern Community Legal Service	8281 6911	<a href="http://www.northernlegal.org.au">www.northernlegal.org.au</a>	26 John Street, Salisbury
Southern Community Justice Legal Service	8384 5222	<a href="http://www.communityjusticesa.org.au">www.communityjusticesa.org.au</a>	40 Beach Road, Christies Beach
Riverland Community Legal Service	8582 2255	<a href="http://www.communityjusticesa.org.au">www.communityjusticesa.org.au</a>	8 Wilson Street, Berri

### DOMESTIC VIOLENCE HELPLINES

Organisation	Telephone
Child Abuse Report Line (24h)	131 478
Domestic Violence Helpline (24h)- 1800 RESPECT	1800 737 732
Domestic Violence Crisis Service (24h)	1300 782 200
Domestic Violence & Aboriginal Family Violence Gateway (SA) (24h)	1800 800 098
Don't Become That Man (SA)	1300 243 413

### DRUG, ALCOHOL & GAMBLING HELPLINES

Organisation	Telephone
Drug & Alcohol Services SA (DASSA)	8130 7500
Alcohol & Drug Information Service	1300 131 340
Aboriginal Drug & Alcohol Services	0435 960 984
Gambling Helpline (24h)	1800 858 858

### **MENTAL HEALTH HELPLINES**

<b>Organisation</b>	<b>Telephone</b>
Mensline (24h)	1300 789 978
Mental Health Crisis Service (SA) (24h)	13 14 65
Crisis Care SA (24h)	13 16 11
Lifeline (24h)	13 11 14

### **MENTAL HEALTH CLINICS**

<b>Organisation</b>	<b>Telephone</b>	<b>Address:</b>
Eastern Mental Health Clinic (24h)	7425 5555	172 Glynburn Road, Tranmere
Northern Mental Health Clinic	7485 4300	7-9 Park Terrace, Salisbury
Western Mental Health Clinic	7425 3800	57 Woodville Road, Woodville

### **OTHER SUPPORT SERVICES**

<b>Organisation</b>	<b>Telephone</b>
Grandparents for Grandchildren	8212 1937
Women's Information Service	8303 0590
Migrant Women's Support Service Inc.	8346 9417

### **FINANCIAL COUNSELLING**

<b>Organisation</b>	<b>Telephone</b>
Anglicare SA	1800 759 707
Women's Legal Service (SA)	8231 8929
Uniting Communities	8202 5180

### **USEFUL WEBSITES**

Family Relationship Advice- <http://familyrelationships.gov.au>  
[www.relationships.org.au](http://www.relationships.org.au)

Parenting- [www.parenting.sa.gov.au](http://www.parenting.sa.gov.au)  
[www.raisingchildren.net.au](http://www.raisingchildren.net.au)

## Schedule of Fees for Family Dispute Resolution Services

**\*IMPORTANT NOTE\* - New Fee Adjustment will commence on 30<sup>th</sup> May 2024**

**Fees for intake appointments** are to be paid at each session and the preference is EFTPOS, with some sites able to accommodate cash payment.

**Fees for mediation sessions**, including CIP feedback sessions must be paid prior to commencement of the session. If two sessions are rescheduled, cancelled or not attended, then the 3<sup>rd</sup> session **MUST** be confirmed by both parties prior to confirming booking and fees paid 5 business days before the session.

**Documents will ONLY be sent once all outstanding fees are paid.**

The following charges for each participant are based on gross (before tax) income and includes government benefits. If concession is applicable the previous line will be the deduction.

### Parenting

Client Income	Parenting Intake session 1 hour	Parenting Joint sessions 2 hours	Parenting Session Outcome Summary	Parenting Plan	Interim Parenting Plan	Subsequent Copy
* \$0 - \$20,000	FREE	\$30	FREE	\$5	FREE	FREE
* \$20,001 - \$37,000	FREE	\$50	FREE	\$10	FREE	\$5
* \$37,001 - \$50,000	FREE	\$100	FREE	\$50	\$30	\$15
\$50,001 - \$65,000	\$50	\$140	FREE	\$50	\$30	\$15
\$65,001 - \$80,000	\$80	\$150	FREE	\$50	\$30	\$15
\$80,001 - \$100,000	\$90	\$160	FREE	\$50	\$30	\$15
Over \$100,000	\$100	\$200	FREE	\$50	\$30	\$15

**Cancellation Policy – A fee of \$20 may be charged if cancellations are not made with 24 hours notice.**

### Child Inclusive Practice

Client Income	Parent Session 1 hour	Child Consultation per child 1 hour	Feedback Session 2 hours
* \$0 - \$20,000	\$15	FREE	\$30
* \$20,001 - \$37,000	\$15	FREE	\$50
* \$37,001 - \$50,000	\$40	FREE	\$100
\$50,001 - \$65,000	\$50	FREE	\$140
\$65,001 - \$80,000	\$55	FREE	\$150
\$80,001 - \$100,000	\$75	FREE	\$160
Over \$100,000	\$85	FREE	\$200

**Cancellation Policy– A fee of \$20 may be charged if cancellations are not made with 24 hours notice.**

## Schedule of Fees for Family Dispute Resolution Services

**Fees for property intake appointments** are to be paid at the end of the session and the preference is EFTPOS, with some sites able to accommodate cash payment.

**Fees for mediation sessions**, including CIP feedback sessions must be paid prior to commencement of the session. If two sessions are rescheduled, cancelled or not attended, then the 3<sup>rd</sup> session **MUST** be confirmed by both parties prior to confirming booking and fees paid 5 business days before the session.

**Documents (agreements) will ONLY be sent once all outstanding fees are paid.**

The following charges for each participant are based on gross (before tax) income and includes government benefits. If concession is applicable the previous line will be the deduction.

### Property

Client Income	Property Intake and Assessment 1 hour	Property Joint sessions 2 hours	Property Agreement	To-do Outcome 1 Page	Subsequent Copy
* \$0 - \$20,000	\$20	\$35	\$5	FREE	FREE
* \$20,001 - \$37,000	\$20	\$60	\$15	FREE	\$5
* \$37,001 - \$50,000	\$55	\$130	\$60	FREE	\$10
\$50,001 - \$65,000	\$70	\$170	\$90	FREE	\$10
\$65,001 - \$80,000	\$80	\$200	\$115	FREE	\$15
\$80,001 - \$100,000	\$100	\$230	\$165	FREE	\$15
Over \$100,000	\$110	\$270	\$215	FREE	\$20

**Cancellation Policy – A fee of \$20 may be charged if cancellations are not made with 24 hours notice.**

If you are experiencing difficulties in paying fees, please discuss this with your practitioner.

\* Concession applicable in these income brackets: Centrelink Pensioner Concession Card & Health Benefits card. Commonwealth Seniors' Card. Receipt of Youth Allowance, Austudy, Abstudy benefit, holder of any other card issued by Centrelink or the Department of Veterans' Affairs that certifies entitlement to Commonwealth health concessions.