



Privacy

At Centacare, children's wellbeing and safety are our focus.

We are very careful in looking after any information shared during appointments.

Providing a child safe environment and ensuring the rights of children and young people to safety will take priority over matters of privacy.

FAMILIES, CHILDREN AND YOUNG PEOPLE
CARER SUPPORT, DISABILITY, AND AGED CARE
DOMESTIC VIOLENCE AND HOMELESSNESS
EDUCATION, TRAINING, HEALTH AND WELLBEING

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www.centacare.org.au



Centacare welcomes people who are intersex, gender diverse and of all sexualities.



Statement regarding the traditional owners of the land
For thousands of years Aboriginal people have walked on this land, in their country. Their relationship with the land is at the centre of their lives.

We acknowledge the Aboriginal people and their stewardship and spiritual connection with their lands.



A Child Safe Organisation
Centacare has an ongoing commitment to building and maintaining a Child Safe Organisation.

We endorse the **Charter of Rights for Children and Young People in Care** and promote those rights in our policies and practice.



Quality Assurance
Centacare is nationally accredited against the Quality Improvement Council (QIC), Australian Health and Community Services Standards.



Child Inclusive Family Dispute Resolution

Hi, I am the Child Consultant.

My job is to talk to children about how they feel when their parents don't live together.

In our meeting, I will talk to you about what it is like to be you. The good things and the not so good things.

Once you feel comfortable, you will be talking to me without your parents and they will wait outside.

Then, it is your time to talk freely and openly.

You can choose also what you want to do. It will be fun! There will be drawing, play, toys, story-telling and if you want to ask me any questions, you can.

I will then ask you if it is ok to tell your parents all the important things that you told me that can help your parents have a better understanding of what is happening for you right now.

If there's something you don't want me to tell your parents, that's okay too, unless you tell me something that worries me.

We will also talk about your family, friends and other people that you know.

We can talk about almost anything that you want to.

