



# Centacare

## Strategic Plan 2016-2019

*Centacare Catholic Family Services  
Archdiocese of Adelaide*





*Centacare Catholic Family Services is an inclusive community service organisation delivering a range of services across the Catholic Archdiocese of Adelaide. We are a not-for-profit organisation with a strong focus on social justice.*

**Centacare strives to support people in our community who have been marginalised and who are experiencing hardships and challenges in their lives. This support is provided regardless of race, economic circumstance, ability, sexual orientation, religious belief or ethnic background.**

## **How we are structured**

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The Archdiocese of Adelaide has delegated the responsibility of the day-to-day management to the Director who reports to the Executive of the Curia through the Vicar General. The agency is divided into service units each headed by an Executive Manager.

## **Our vision**

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We envision a supportive community where people can experience the opportunity to reach their full potential.

## **Our purpose**

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We will provide relevant, authentic and effective services that will enhance the quality of life of our clients and will enable them to connect with and participate fully in the community.

## **Our values**

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*Our work is informed by the values embedded in the principles of Catholic Social Teaching:*

### **DIGNITY OF THE HUMAN PERSON**

All people are made in the image and likeness of God and the dignity of a person is not affected by their challenging circumstances.

### **COMMUNITY AND THE COMMON GOOD**

The human person, being both sacred and social, lives within a community that is relational. Participating in the development of a just and safe society is both a right and an obligation.

### **RIGHTS AND RESPONSIBILITIES**

Every person has a right to the means which are necessary and suitable for the proper development of life. Any denial of these rights harms people and wounds communities.

### **DIGNITY OF WORK**

We believe a person has a right to productive work, a just wage and to participate in democratic processes. Unemployment diminishes a person's skills, potential and sense of purpose in life.

### **OPTION FOR THE SOCIALLY DISADVANTAGED AND VULNERABLE**

We believe, for justice to be upheld, we must become compassionate voices in action for all. The disadvantaged and vulnerable must be seen not as an annoyance or burden, but as an opportunity for showing kindness.



# Strategic Directions

In the period 2016-2019 we seek to:

*Identify those in the community most in need, ensuring that clients remain the focus of our efforts.*

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*Encourage and support our staff to deliver the highest standard of service.*

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*Adopt, develop and maintain the highest standards of management and governance to make the best use of the organisation's assets.*

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*Be leaders in advocating on behalf of our clients through authentic and respectful community and government engagement.*

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## SOLIDARITY

We believe all humankind is interdependent, that we need one another and that we are called to stand with the powerless and the disadvantaged.

## SUBSIDIARITY

We believe that decisions should be made at the lowest possible level and that those affected by decisions have an opportunity to contribute to the decision making process.

## CARE OF GOD'S CREATION

We believe the Earth is a gift, and as stewards and trustees we have a responsibility to respect that gift and strive for sustainable living.

*To give effect to these principles we strive to develop a culture that:*

- Operates within a strong ethical framework informed by Catholic Social Teaching.
- Respects the uniqueness of individuals.
- Ensures we provide quality services through professional and committed staff.
- Focuses our service delivery to meet the needs of the vulnerable and marginalised.
- Works positively with governments, agencies, communities and individuals.
- Expects integrity in all that we do.
- Encourages reflective practice.



2016-  
2019



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## Centacare Catholic Family Services

Archdiocese of Adelaide

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FAMILIES, YOUTH AND CHILDREN  
EMPLOYMENT, EDUCATION AND TRAINING  
HEALTH AND WELLBEING | DISABILITY  
DOMESTIC VIOLENCE AND HOMELESSNESS

### Statement regarding the traditional owners of the land.

For thousands of years  
Aboriginal people have walked  
on this land, in their own  
country. Their relationship  
with the land is at the centre  
of their lives. We acknowledge  
the Aboriginal people and  
their stewardship and spiritual  
connection with their lands.

